



Some good rules for everybody's comfort and safety

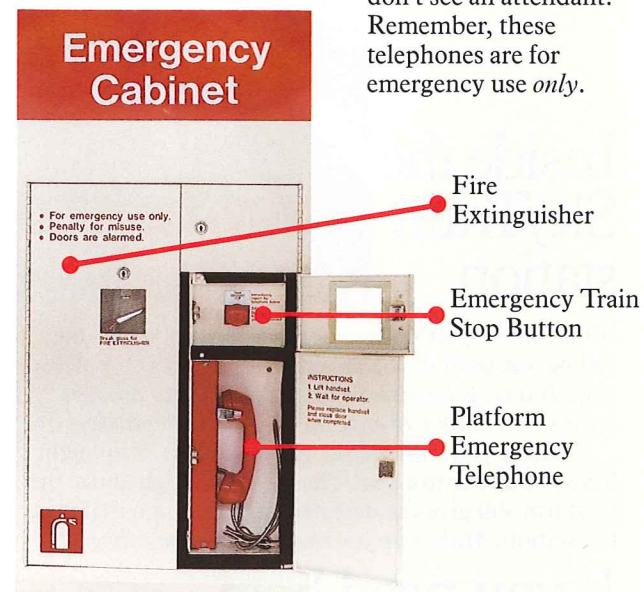
- Never enter the guideway.
- Stay behind the yellow line on the station platform.
- Don't run along the station platform to catch the train. Another train will arrive within a few minutes.
- SkyTrain can't move until all the doors have closed. Don't prevent them from closing.
- Handholds and poles are for holding on to when the train is moving. Use them. If you don't, and the train stops quickly, you could be injured.
- Don't use the Emergency Telephone, or push the yellow strip, unless you need help.
- Eating and drinking are not allowed on board SkyTrain.
- Be a good SkyTrain Team member and give your seat to elderly or handicapped persons.
- Before you get on the escalator in the SkyTrain station, make sure your shoelaces are done up to prevent them from getting caught.
- Sound systems are not to be used on board SkyTrain.



Hon. Rita M. Johnston
Minister Responsible

In case of an emergency

A red Emergency Telephone is inside the *Emergency Cabinet* on the station platform and there are two *Emergency Telephones* on each car. Use them only if you don't see an attendant. Remember, these telephones are for emergency use *only*.



On the inside of the train windows, you will see a yellow strip. This strip is like a call button; if you push it, an attendant will come to help you within a few minutes.



While you're on SkyTrain

Be a good SkyTrain Team member by being a good passenger. Show courtesy to other passengers, be quiet, and don't play on board SkyTrain. No food or drink is allowed on the train.

Remember to hold on to a handrail while you are standing. Emergency stops are sometimes necessary. When your station is announced, stand by the door and wait for the train to come to a stop. To open the door, push the button on the pole near the door.



What to do if something goes wrong

SkyTrain belongs to all of us. If you see anyone damaging the car you are in, or, if you see anyone with a problem, be a good SkyTrain Team member and call an attendant immediately. All you have to do is push the yellow strip on the window, or use the Emergency Telephone.

All SkyTrain attendants are thoroughly trained to handle any emergency, including heart attacks and fires. They can even operate the train if necessary!

SkyTrain attendants, bus drivers, and SeaBus attendants are all Team members. When you meet them, give them a smile.

Join the SkyTrain Team



We want you to be part of the SkyTrain Team. Team members are people like you, the attendants and all the other thoughtful passengers who use the SkyTrain.

SkyTrain is the fast efficient way to go to town. It runs beneath the city from Waterfront Station to Stadium Station, then overhead most of the way to New Westminster. There are 15 stations on the SkyTrain line, where passengers can transfer to regular bus service. At Waterfront Station, passengers can connect to the SeaBus.

SkyTrain is an important part of the Greater Vancouver Transit system. The system also includes 900 buses, two SeaBuses, and more than 100 handyDart vans. The handyDart vans provide service for disabled people who are unable to use regular buses.

Public transit is for everyone. We all own the transit system. Together we can make it better and more enjoyable.



SkyTrain ticket machines are easy to operate

SkyTrain ticket machines will tell you how much your fare is. If you don't have the correct amount, they will even give you change. There are simple instructions on the front of each machine.

If you have a transfer or a FareCard, you don't have to pay again. Remember, you will have to pay more for some trips during rush hours on school days. Hold on to your transfer or ticket, and remember to carry your GoCard. An attendant may ask to see your fare receipt.

Inside the SkyTrain station

While on the platform, remember to stay behind the yellow line until the SkyTrain has come to a complete stop. *It is very dangerous to stand too close to the edge because you could trip or be bumped on to the tracks.*

Before you leave home, plan your trip. You might have to transfer to a bus. The electronic sign above the platform will give the destination of the train that is in the station. *Make sure you check it before boarding!*

If you need help

Most of the time, you'll find SkyTrain is easy to use. There are route maps and information panels in every station. If you need help, ask an attendant. If you can't find an attendant, don't ask a stranger — use the white information telephone at the station entrance.



Team members play it safe

SkyTrain stations are busy places. Play it safe by following these rules:

- Stay behind the yellow line on the platform — away from the edge of the guideway.
- Never enter the guideway — you could be hit by the SkyTrain as it comes in to the station. You could also be electrocuted.
- If you accidentally drop something on to the guideway, ask an attendant to get it for you.

How to board the SkyTrain

Check to make sure the train is going in the direction you want. Board your train only after all exiting passengers are off. If no one is getting off, the doors won't open automatically. Just push the button in the middle of the door and go inside right away. Do not block the doors because SkyTrain can't move until all doors are shut.

Once inside, move away from the doors. If a seat is available, use it. If you have to stand, hold on to the upright poles for support.

