

Contest corner: win a FareCard!

LAST ISSUE'S FARECARD WINNER We had 356 correct entries in our last contest, and **Jack B.** won the FareCard. The answer? About 10,500 passengers ride the West Coast Express each day.

WIN A FREE FARECARD! It will be for 1, 2, or 3 zones, based on where the winner travels. Email thebuzzer@translink.ca with the answer to the question, your full name, daytime phone number, and where you got the *Buzzer* (include the route number if you got it on a bus). Make sure you include everything—entries missing any of this info will not be entered to win! One entry per person, please.



TransLink has a Twitter account that provides transit updates. What is its web address? (Hint: it's in this issue!)

Enter by **Jan. 4 at 9am**; we'll draw a name from all correct entries! The winner will be notified by phone shortly after the draw.

PRIVACY POLICY We use your personal info only for the contest and we delete all entries after we pick a winner. Here's the long version: Your personal information is collected, pursuant to section 26(c) of the Freedom of Information and Protection of Privacy Act, solely for the purpose of administering this contest; it will be destroyed upon the determination of a contest winner. Please direct questions regarding this collection to the Buzzer Editor at TransLink, 1600-4720 Kingsway, Burnaby, BC V5H 4N2, or thebuzzer@translink.ca.

BACK ISSUES

The *Buzzer* has been published since June 2, 1916! So in this section we mine our back issues for nuggets of transit history. Huzzah!

2002 The December 13, 2002 *Buzzer* wrote about the installation of new ticket vending machines throughout the Expo Line and SeaBus Stations! All stations would have the new machines by spring 2003, and they replaced an old ticketing system that was more than 17 years old.

First introduced on the Millennium Line in August 2001, the new machines offered many features you see today—touch-screen technology, braille for the visually impaired, a choice of six languages, and multiple ticket purchases in one transaction. But the machines were still cash only—debit and credit card payments weren't introduced until 2003.

And today, our fare system continues to evolve. We're working on an electronic fare card system that will be ready in 2013, to help make payments more simple, flexible, and secure!



Be prepared for winter conditions!

Winter has arrived in Metro Vancouver, with our first snowfall coming in November! TransLink is prepared for harsh conditions, and here are some important reminders to help you be prepared too!



Plan ahead: Have a transit plan in place before the snow starts. Know alternate routes to your destination if possible. Visit translink.ca, or call Customer Info at 604-953-3333.

Check weather conditions: Conditions and service can change quickly. Check translink.ca for transit advisories or to sign up for Transit Alerts. You can also follow us on Twitter (www.twitter.com/translink) for updates on the go.

Allow extra time: Traffic delays or bad weather can delay transit service, and the first bus or train to arrive might be overcrowded, especially during rush hours.

Move to the back: Increased ridership and delays can result in heavier crowds than usual. Please move inside the bus or train so as many people as possible can board.

Watch your step: Sidewalks and bus stops may not be plowed right after a snowfall. Signal to the bus operator that you want to board, while standing safely back as the bus approaches. Streets and train platforms could be slippery—always watch your step.

Bundle up: Service delays and disruptions can happen, so dress for the weather outside, not on board.

If possible, stay home: Consider staying home if travel is not necessary. Teleworking is a great option in poor weather if your job allows it.

Holiday service this winter...

On **Christmas** and **Boxing Day**, most routes will operate on a Sunday/holiday schedule. On **Boxing Day**, routes serving major shopping destinations and entertainment venues will be enhanced.

On **New Year's Eve**, we offer **free transit** from 5 p.m. until the end of service. All SkyTrain lines will extend their service by one hour, and several bus routes will also have late-night service. **New Year's Day** service will be on a Sunday/Holiday schedule.

Remember, on a holiday, you only need a single-zone fare to travel in all zones all day. Those with an adult FareCard, West Coast Express 28-Day Pass, or Annual Employer Transit Pass can take five children, or one adult and four children with them for free. Visit translink.ca or call 604-953-3333 for further details.



COMING EVENTS

- ✓ **Craftworks Society Christmas Craft Open House.** Decorations, ornaments and gifts, locally handmade by artisans with disabilities Nov 29 to Dec 24. Mon-Thur. 11-6; Friday 11-8; Sat-Sun 10-5. 2208 West 4th Ave, Vancouver. Info: 604-736-2113.
- ✓ Burnaby Art Gallery presents **Davida Kidd: Who Needs Art When You Have a View Like This.** Nov 30 – Feb 6, 2011.
- ✓ **Spirit of the Season Concert Series.** Dec 2, 7-8pm, Dec 9, 7-9pm. Free admission. Leigh Square Community Arts Village. Info: portcoquitlam.ca
- ✓ **The Greater Vancouver Gentlemen of Fortune** presents "Radio Waves" tuning in for the holidays. Dec. 4, matinee 2pm & evening 8pm shows. Michael J Fox Theatre, 7373 Macpherson Ave., Burnaby. Tickets: 604-526-2212.
- ✓ **Vancouver Baker's Market** features talented amateur and professional pastry chefs and bakers who create delicious, edible works of art. Get your holiday baked goods. Saturdays, Dec. 4 & 11, 11am - 3pm. Creekside Community Recreation Centre, Vancouver. Bring your own containers.
- ✓ **Sing City Show Choir: A Boogie Christmas.** Featuring pop, rock, blues, motown, jazz, and gospel numbers. Dec 5, 7pm, doors open at 6:30pm. St. Paul's Anglican Church, 1130 Jervis St., Vancouver. Tickets: \$20. Info: singcity@live.ca
- ✓ **Mature Women's Network** (women 40+) "Finding the Creative Process Within" potluck lunch with actor, Jacques Lalonde. Dec 11, 11:30am. \$4 at door. 411 Dunsmuir, Vancouver. Info: 604-681-3986.
- ✓ **O Holy Night-Christmas Angels in Tibet.** Dec 15, 8pm. Saint Mark's Anglican Church, 1805 Larch Street, Vancouver. Tickets \$20. All proceeds to Benefit Nuns in Tibet. Info: 604-788-1318.
- ✓ **The Gallery Singers Traditional Christmas Concert** Dec 13: Mount Olive Lutheran Church, South Surrey. Dec 17: Canadian Memorial United Church, Vancouver. Concerts commence at 7:30pm. Tickets: adults \$18; seniors & students \$13.
- ✓ **17th Annual Women's Winter Faire** features some of BC's finest women artists, artisans and craftswomen. Dec 18 & 19, 11am - 6pm. Heritage Hall, 3102 Main St., Vancouver.

Send your community events to thebuzzer@translink.ca

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THE BUZZER

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Bus service changes on December 13!

Also in this issue...

- » Be prepared for winter conditions!
- » Holiday service information

Visit the Buzzer blog at buzzer.translink.ca

Bus service changes on December 13

The following changes to bus service will be effective Monday, December 13. Several schedules will change to improve efficiency and productivity on high-demand routes as part of TransLink's quarterly service review.

Vancouver, Burnaby & New Westminster

2 Macdonald - 16th Ave/Burrard Station

Mon. – Fri. 15 min service extended until 9 p.m., plus new Sunday/Holiday service that mirrors Saturday schedule.

3 Main/Downtown

Sunday/Holidays after 7 p.m., service reduced to 15 min.

4 Phibbs Exchange/Powell/Downtown/UBC

Saturday between 5 a.m. – 6 a.m., service reduced from 20 to 30 min.

5 Robson/Downtown

6 Davie/Downtown

Saturday between 5 a.m. – 7 a.m., service reduced from 20 to 30 min.

8 Fraser/Downtown

Sunday/Holidays after 11 p.m., service reduced from 20 to 30 min.

9 Boundary/Broadway Station/Granville/Alma/UBC

Sunday after midnight, service reduced from 15 to 20 min.

15 Cambie/Downtown

Mon. – Fri. between 9 p.m. – 12 a.m., service reduced from 15 to 20 mins. Saturday between 7 a.m. – 10 a.m. and 7 p.m. to midnight, service reduced from 15 mins to 20 mins. Sunday/Holiday's between 7 p.m. – midnight, service reduced from 15 mins to 20 mins.

16 29th Ave Station/Arbutus

Mon. – Fri. between 10 a.m. – 2 p.m., service increased from 15 to 12 min. Saturday between 11 a.m. – 5 p.m., service increased from 15 to 12 min. Sunday/Holiday's between 11 a.m. – 5 p.m., service increased from 15 to 12 min.

17 Oak/Downtown/UBC

Mon. – Fri. during the morning rush, service increased from 10 to 7-8 min.

20 Victoria/Downtown

Mon. – Fri. after midnight, service reduced from 15 mins to 20 min. Saturday between 7 a.m. – 9 a.m., service reduced from 8-10 to 12 min.

28 Capilano University/Phibbs Exchange/Joyce Station

Sunday daytime service increased from 30 mins to 15 mins. Minor route revisions near Boundary Road and Canada Way: Laurel St. to Canada Way and Smith Ave. to Boundary Rd.

32 Dunbar/Downtown

This route will now serve all local stops between Macdonald/4th Ave. and the Burrard Street Bridge, to relieve congestion along this corridor.

33 29 Ave Station/UBC

Mon. – Fri. before 7 a.m, westbound morning rush service reduced from 12 to 20 min.

41 Joyce Station/Crown/UBC

Mon. – Fri. between 8 p.m. – 10 p.m., eastbound service increased from UBC from 30 to 15 min.

49 Metrotown Station/Dunbar Loop/UBC

Mon. – Fri. 10-min evening rush service extended until 8 p.m.

84 UBC/VCC Station

Mon. – Fri. during morning/evening rush periods, service increased from 7-8 to 6-7 min.

Mon. – Fri. midday service reduced from 10 to 12 min.

Mon. – Fri. westbound between 6:20 a.m. – 7 a.m., service reduced from 12 to 15 min.

Saturday between 9 a.m. – noon, service reduced from 15 to 20 min.

Sunday/Holiday's between 10 a.m. – 6 p.m., service reduced from 20 to 30 min.

99 Broadway Station/UBC (B-Line)

Selected Mon. – Fri. a.m. eastbound trips will be converted into full-service trips in response to eastbound a.m. capacity issues.

100 22nd St Stn/Marpole Loop

Mon. – Fri. during evening rush, service increased from 12 to 10 min.

104 22nd Station/Annacis Island

Mon. – Fri. during evening rush, service reduced from 12 to 15 min.

106 New Westminster Stn/Metrotown Station

Mon. – Sat. between 9 p.m. – 10 p.m. service increased from 30 to 15 min.

135 SFU/Burrard Station

Saturday 5:43 a.m. trip from Duthie to Downtown is cancelled. Saturday between 9 a.m. – 7 p.m., service reduced from 9 to 12 min. Saturday/Sunday/Holiday's after 9 p.m., service reduced from 15 to 20 min.

136 Lougheed Station/Brentwood Station

Mon. – Fri. between 6 a.m. – 9 a.m and 3 p.m. – 6 p.m., service reduced from 15 to 20 min.

340 Scottsdale/22nd St

Mon. – Fri. midday service reduced from 15 to 20 min. Saturday/Sunday/Holidays between 7 a.m. – 11 a.m., service reduced from 20 to 30 min.

N19 Downtown/Surrey Central Station

Route will now run along 8th Street from Carnarvon to Columbia in both directions. This slight re-route is due to ongoing work in the New Westminster Station area.

North Shore

4 Phibbs Exchange/Powell/Downtown/UBC

Saturday between 5 a.m. – 6 a.m., service reduced from 20 to 30 min.

28 Capilano University/Phibbs Exchange/Joyce Station

Sunday daytime service increased from 30 to 15 min. Minor route revisions near Boundary Road and Canada Way: Laurel St. to Canada Way and Smith Ave. to Boundary Rd.

230 Upper Lonsdale/Lonsdale Quay

Two new weekday trips at 5:52 p.m. and 6:06 p.m. from Lonsdale Quay to Lonsdale/23rd.

239 Capilano University/Park Royal

Mon. – Fri. midday service increased from 15 to 10 min.

Surrey/Langley/White Rock

312 Scottsdale/Scott Rd Stn

Mon. – Fri. during morning/evening rush periods, frequency is reduced from 15 to 20 mins.

323 Newton Exchange/Surrey Central Station

324 Newton Exchange/Surrey Central Station

325 Newton Exchange/Surrey Central Station

Mon. – Fri. during morning rush, service increased from 30 to 15 min. Mon. – Fri. during evening rush, service increased from 30 to 20 min.

340 Scottsdale/22nd St

Mon. – Fri. service reduced from 15 to 20 min. Saturday/Sunday/Holidays between 7 a.m. – 11 a.m., service reduced from 20 to 30 min.

351 Crescent Beach/Bridgeport Station

All existing short-turn routes at White Rock Centre will now operate: southbound from Bridgeport Station via regular route to 152 St./16 Ave., then continue via 16 Ave./Oxford St. to the terminus at Vine Ave.; northbound from the Oxford/Vine terminus, then continue via Oxford St./Thrift Ave./Johnston Rd., then regular route to Bridgeport Station.

N19 Downtown/Surrey Central Station

Route will now run along 8th street from Carnarvon to Columbia in both directions. This slight re-route is due to ongoing work in the New Westminster Station area.

C53 Cranley Drive/White Rock Centre

Service extended to Wal-Mart and Grandview Corners development on 24th Ave.

Happy holidays and all the best for the New Year! Hope your travels on transit are smooth this winter!



Richmond

351 Crescent Beach/Bridgeport Station

All existing short-turn routes at White Rock Centre will now operate: southbound from Bridgeport Station via regular route to 152 St./16 Ave., then continue via 16 Ave./Oxford St. to the terminus at Vine Ave.; northbound from the Oxford/Vine terminus, then continue via Oxford St./Thrift Ave./Johnston Rd., then regular route to Bridgeport Station.

403 Bridgeport Station/Three Road

Sat./Sun. between 8 a.m. – 9:30 a.m. and 3 p.m – 6 p.m., service reduced from 12 to 15 min.

404 Ladner Exchange/Brighthouse Station

Mon. – Fri. during a.m./p.m. rush periods, service reduced from 15 to 20 min.

410 22nd St Station/Queensborough/Railway

Mon. – Fri. between 7 a.m. – 8 a.m., service increased from 10 to 8-9 min. Mon. – Fri. between 8 a.m. – 9 a.m., service increased from 8-9 to 7-8 min. Mon. – Fri. between 9 a.m. – 10 a.m., service increased from 12 to 10 min. Sunday/Holidays between 3 p.m. – 6 p.m., service increased from 15 to 12 min.

602 Tsawwassen Heights/Bridgeport

Mon. – Fri. southbound trips between 3 p.m. – 4 p.m. and 5 p.m. – 6 p.m., service reduced from 20 to 30 mins.

603 Beach Grove/Bridgeport

Mon. – Fri. northbound trips between 6 a.m. – 8 a.m., service reduced from 20 to 30 mins. Mon. – Fri. southbound trips between 5 p.m. – 6 p.m., service reduced from 20 to 30 mins.

620 Tsawwassen Ferry/Bridgeport Station

Additional Friday trips: first trip leaving Bridgeport Station at 1:45 p.m. and the last leaving Tsawwassen at 9 p.m. Additional Saturday trips: first trip leaving Bridgeport Station at 7:45 a.m. and the last leaving Tsawwassen at 9 p.m. Additional Sunday/Holiday trips. Three new trips from Bridgeport Station at 7:45 a.m., 9:45 a.m. and 11:45 a.m. and three new trips from Tsawwassen Ferry Terminal at 9 a.m, 11 a.m. and 1 p.m.

Tri-Cities

791 Haney Place/Braid Station

Mon. – Fri. between 5:15 a.m. – 9 a.m. and 2:30 p.m. – 7 p.m., service increased from 30 mins to 20 min.

C28 Coquitlam Station/Port Moody Station

During morning and evening rush periods, conventional buses will be used instead of shuttles to address capacity.