

Contest Corner – Win a Monthly Pass!

LAST ISSUE'S MONTHLY PASS WINNER

We had **980** correct entries in our last contest and **Dave S.** won the Monthly Pass!



WIN A FREE Monthly Pass on your Compass Card! Email thebuzzer@translink.ca with the subject line “Contest” and tell us your answer to the question below, your full name, your phone number and where you got the Buzzer (*include your bus route number*). Make sure to include everything – **entries missing info are not entered to win!** Only **one** entry per person, please. You must be 19+ years of age to enter. Employees of TransLink, its subsidiaries and contractors are not eligible.

Which bus routes are getting all-door boarding?
(Hint: It's in this issue!)

Enter by **January 15, 2018 at 9 a.m. Pacific Standard Time**. We'll randomly draw a name from all correct entries. Chances of winning depend on the number of correct entries received. The winner will be notified by phone shortly after the draw. Winner must correctly answer a skill-testing question. See buzzer.translink.ca/contest for full contest terms and conditions.

PRIVACY POLICY We use your personal info only for the contest, and we delete all entries after we pick a winner. Here's the long version: the personal information collected, used and disclosed is necessary for the administration of the Contest and is in accordance with provisions of Part 3 of the Freedom of Information and Protection of Privacy Act (British Columbia). Please refer to translink.ca/privacypolicy or contact the TransLink Privacy Officer at privacy@translink.ca for further information.

BACK ISSUES

The Buzzer has been published for over 100 years! In this section, we mine through our archives for some fun historical finds!

1982 The November 26, 1982 issue of **The Buzzer** promoted shopping the easy way! With a FareCard, of course!

You can shop and ride until the transfer expires. It sure beats fighting traffic and parking.

Today, load your Compass Card and use the ninety minute transfer window as a great way to complete your holiday shopping.



5 Tips for Winter Travel

TRANSLINK WANTS TO HELP YOU BE PREPARED FOR TAKING TRANSIT THIS WINTER WITH THESE HELPFUL TIPS . . .

- Be prepared.** Conditions can change quickly, check transit alerts on translink.ca or sign up to receive alerts directly to your phone or email. Wear footwear that provides a good grip for ice and snow and where possible, kick the snow and ice from your shoes before getting on transit. Use handrails and be courteous to other passengers by not putting wet feet, umbrellas or bags on seats.
- Be visible.** Stay safe and be seen. Our operators can see you best when you're standing near the bus stop pole and wearing visible clothing or lights.
- Allow extra time.** Like all traffic, our buses are impacted by poor road conditions too. To stay safe, our operators will reduce speeds and take extra caution to keep everyone safe.
- Plan ahead.** If you're leaving your car at home or need to plan an alternate route, use TransLink's Trip Planner to plan your route. Reload your Compass Card online at compasscard.ca to avoid lineups at CVM's.
- Watch for your bus.** If there's a lot of snow, your bus may not be able to pull up curbside at its stop. Wait until it's stopped and the door opens before you approach.

For more information about winter conditions, visit: translink.ca/winterconditions



CONNECT WITH TRANSLINK

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Next Bus SMS	Text your stop number and route number to 33333 for bus times
Buzzer blog	buzzer.translink.ca
Buzzer email	thebuzzer@translink.ca

Questions about Compass



translink.ca/compasscard



COMING EVENTS

- ✓ **Christmas at FlyOver Canada.** Ho, ho, hold on tight! Come down to FlyOver Canada between 10 a.m. and 4 p.m. until Jan. 7 and fly with Santa and his elves on a magical flight across Canada and on to the North Pole. After meeting some of Santa's elves, Chestnut and Pinecone, you'll join them as they take flight in search of the rest of the missing elves. You may even get a sneak peek of Santa's Workshop as you soar over the North Pole. flyovercanada.com/christmas
- ✓ **Lights at Lafarge.** Enjoy the magic of the Metro Vancouver's largest free outdoor lights display at Coquitlam's Lafarge Lake in Town Centre Park. This year's event will be bigger and brighter than ever before, with hundreds of thousands of lights wrapping their way around the lake. Free family fun! The lights remain on until Jan. 21, so visitors will have plenty of opportunity to walk around Lafarge Lake and enjoy the multiple themed zones. coquitlam.ca/parks-recreation-and-culture/parks-and-trails/park-spark.aspx
- ✓ **Gluten Free Expo.** From Jan. 13 – 14, discover, sample and save on hundreds of gluten free products at Canada's largest gluten free event. Visit the stages for live cooking demo's and education from leading experts. **Tip:** bring cash to take advantage of all the special product discounts at the show. glutenfreeexpo.ca
- ✓ **City on the Edge: A Century of Vancouver Activism.** Now until February 18, you're invited to check out a photo-based exhibition exploring how protest demonstrations have shaped Vancouver's identity from the *Vancouver Sun* and *The Province* newspapers' photo collection. These photographs are exceptional historical records of intense and transformative moments in the lives of Vancouverites. museumofvancouver.ca/exhibitions/exhibit/city-edge-century-vancouver-activism
- ✓ **Canyon Lights at Capilano Suspension Bridge.** Until Jan. 28, re-capture the feeling of wonder and excitement of the holiday season and be amazed by the hundreds of thousands of lights throughout the park. The suspension bridge, Treetops Adventure, Cliffwalk, the rainforest and canyon are transformed into a world of festive lights and visual enchantment. See the world's tallest living Christmas tree (153 feet!), go on a Snowy Owl Prowl, decorate gingerbread cookies and make your own Christmas card in the Winter Pavilion, and sing along with the holiday band. capbridge.com/explore/canyon-lights
- ✓ **Robson Street Outdoor Ice Rink.** This winter, renew a classic Vancouver tradition and enjoy some old-fashioned fun. Robson Square's outdoor skating rink is open until the end of Feb 2018, so celebrate winter in style with free skating in the heart of downtown Vancouver. Skate rentals available, cash only. robsonsquare.com/en

Submit your community events via translink.ca/buzzerevents



Win a free Monthly Pass!

THE BUZZER

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Winter Service Changes Begin December 18

ALSO IN THIS ISSUE...

- » Tips for winter transit travel
- » All-door boarding
- » TransLink merchandise . . . and more!



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Winter Service Changes

Four times a year (*each spring, summer, fall and winter*), TransLink makes bus service changes to reflect seasonal changes in demand and to add more service to where our customers need it most.

Through our Winter Service Changes, we're improving bus service across the region to reduce overcrowding and wait times, extend service hours, and increase reliability.

It's all part of our **10-Year Vision** to reduce congestion by making transit a better option for more people. Visit tenyearvision.translink.ca, and watch for even more improvements throughout 2018.

Here are just a few highlights from the Winter Service Changes. For a complete list of the improvements we're bringing to your neighbourhood, visit translink.ca/servicechanges.

Please note: This list is accurate as of our publish date.

Effective December 18, 2017

5 Downtown/Robson 6 Davie/Downtown

- » Increased service at busy times throughout the week to reduce overcrowding.

106 New Westminster Station/Edmonds Station 119 Edmonds Station/Metrotown Station

- » We're splitting the old 106 Metrotown Station/New Westminster into two routes to improve reliability!
- » The revised 106 route will travel between New Westminster Station (Bay 7) and Edmonds Station (Bay 4).

- » The new 119 route will travel between Edmonds Station (Bay 3) and Metrotown Station (Bay 7).
- » This change comes following the 2016 Network Review Consultation in 2016. Thanks for your input!

Effective January 1, 2018

128 Braid Station/22nd Street Station

- » Increased service for westbound trips to Lougheed Station on weekdays to reduce wait times.
- » Buses every 20 minutes between 9 a.m. and 3 p.m.

337 Fraser Heights/Guildford/Surrey Central Station

- » Increased service on weekday evenings to reduce wait times.
- » Buses every 15 minutes between 7 p.m. and 9 p.m. and every 20 minutes between 9 p.m. and 10 p.m.

555 Lougheed Station/Carvolth Exchange

- » Increased service on weekday mornings to reduce overcrowding.
- » More buses between 6 a.m. and 9 a.m. to help the morning commute.

95 B-Line SFU/Burrard Station

- » Increased service at busy times throughout the week to reduce overcrowding.
- » When combined with improvements to the N35, round-the-clock bus is available along the Hastings corridor.

99 B-Line UBC/Commercial-Broadway Station

- » Increased service on Saturdays and Sundays to reduce weekend overcrowding.

C5 Edmonds Station/Royal Oak Station C7 Edmonds Station/Metrotown Station

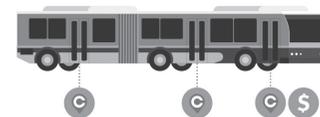
- » Increased service for eastbound trips to Edmonds Station on weekday mornings to reduce wait times and provide better connections to SkyTrain.
- » Buses every 15 minutes between 6 a.m. and 8:30 a.m.

N35 SFU/Downtown NightBus

- » Increased service to reduce wait times and provide extended service throughout the night.
- » Enjoy round-the-clock service along the Hastings corridor when combined with the 95 B-Line.

Know before you go! Visit translink.ca/tripplanner

ALL ABOARD! ALL-DOOR BOARDING COMES TO THE 95 AND 96 B-LINES



We're introducing all-door boarding on the **95 B-Line SFU/Burrard Station** and **96 B-Line Guildford/Newton Exchange** as part of a pilot study that gets underway on **January 1, 2018**.

We expect all-door boarding to make your trip faster, more reliable, and more comfortable by allowing passengers to enter the bus through any door.

Check the Buzzer blog in January for details on how to share your experiences of all-door boarding.

Remember, the bus is a fare-paid zone. Passengers paying with cash should line up for the front doors.

Got your Compass Card topped up and ready to go? Get in line for the middle or back doors – just remember to tap in on the Compass readers near the doors before moving on in to make space for the folks behind you.

SPECIAL HOLIDAY SCHEDULES

From **December 18 to December 31, 2017**, several bus routes will operate on a reduced service to reflect lower ridership to post-secondary schools during the holiday season, including:

- 25 UBC/Brentwood Station
- 33 UBC/29th Avenue Station
- 43 UBC/Joyce Station
- 84 UBC/VCC–Clark Station
- 99 UBC/Commercial–Broadway Station
- 145 SFU/Production Station
- 351 Bridgeport Station/Crescent Beach
- 480 UBC/Bridgeport Station

Additional trips will be added to the 620 Bridgeport Station/Tsawwassen Ferry.

Buses, SkyTrain and SeaBus will operate on a revised holiday schedule on **Christmas Day (December 25)**, **Boxing Day (December 26)**, and **New Year's Day (January 1)**. Some routes will be modified to provide more frequent service.

Visit translink.ca/holidayservice for the full list of holiday changes.

And don't forget – all modes of transit are free after 5:00 p.m. on **New Year's Eve (December 31)** to get you home safely.



Saving the trees, one Buzzer at a time!

Buzzer readers may recall back in April 2017, we began printing The Buzzer on paper made with 100% agricultural fibre called **Sugar Sheet**. Sugar Sheet paper looks and feels no different than traditional paper made from trees. The big difference is that printing The Buzzer using Sugar Sheet paper saves **14 trees per edition!** We've recently learned that as of October 2017, we've saved a total of **83 trees** and **5,228 kg of CO²**. Environmental sustainability is important to us and we're thrilled to continue to make a difference.



TAKE TRANSIT HOME

You've asked and we've delivered! Locals, visitors, and transit enthusiasts alike can now take transit home from the all new online merchandise store, translinkstore.ca. Shop a variety of transportation-themed apparel, home décor, accessories and more! Show your Metro Vancouver transit pride today!

