

Contest Corner – Win a Monthly Pass!

LAST ISSUE'S MONTHLY PASS WINNER

We had **992** correct entries in our last contest and **Sonja B.** won the Monthly Pass!



WIN A FREE Monthly Pass on your Compass Card! Email thebuzzer@translink.ca with the subject line “Contest” and tell us your answer to the question below, your full name, your phone number and where you got the Buzzer (*include your bus route number*). Make sure to include everything – **entries missing info are not entered to win!** Only **one** entry per person, please. You must be 19+ years of age to enter. Employees of TransLink, its subsidiaries and contractors are not eligible.

When do the Fall Service Changes begin? (Hint: It's in this issue!)

Enter by **November 15, 2017 at 9 am Pacific Standard Time**. We'll randomly draw a name from all correct entries. Chances of winning depend on the number of correct entries received. The winner will be notified by phone shortly after the draw. Winner must correctly answer a skill-testing question. See buzzer.translink.ca/contest for full contest terms and conditions.

PRIVACY POLICY We use your personal info only for the contest, and we delete all entries after we pick a winner. Here's the long version: The personal information collected, used and disclosed is necessary for the administration of the Contest and is in accordance with provisions of Part 3 of the Freedom of Information and Protection of Privacy Act (British Columbia). Please refer to translink.ca/privacy-policy or contact the TransLink Privacy Officer at privacy@translink.ca for further information.

BACK ISSUES

1964 In the September 4, 1964 issue of the *Buzzer*, we reminded students to show their school certificates to bus operators to receive a reduced fare for their travel.

It's back to school for thousands of students in the Lower Mainland. They'll start a new year of education equipped with new clothes, new books and supplies and, everyone fervently hopes, new ambition to learn!



Today, students use a **Concession Compass Card** to receive a reduced fare while riding on transit.

In Conversation with David Cooper, a transit planner

TransLink is regarded as one of the most innovative transportation companies in the world.

The organization is unique in that we are the first North American transportation authority—and only one in Canada—to be multimodal.



In addition to planning, financing and managing public transit in the region, TransLink is responsible for major regional roads, bridges and more.

It was this unique challenge that spurred transit planner David Cooper to move to Vancouver and join TransLink earlier this year as a senior planner in TransLink's system planning department.

“I call the System Planning group the place where ideas come true at TransLink,”

says Cooper. “We are advancing a vast range of projects that will forever transform our transit system.

“Who wouldn't want to work for an organization that is open to new ideas and is moving ahead projects that will make Metro Vancouver an even better place to live.”

Read the full interview at buzzer.translink.ca/?p=47438.

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Questions about
Compass
askcompass.ca

COMING EVENTS

- ✓ **Discover Dance!** The Dance Centre's popular noon hour series starts a new season on Sept 21 with their Historical Performance Ensemble, in a presentation of authentically recreated social and theatrical European Baroque dances. The performers will demonstrate some of the intricate dances that preceded the development of ballet, from an era which was formative to the modern world. For more information, go to thedancecentre.ca/events/discover_dance_2017_2018.
- ✓ **Coquitlam Crunch Challenge.** Register today for the 8th annual Coquitlam Crunch Challenge taking place on Sept 9. Participate in the Stair Master, the Make It Or Break It 4-hour challenge or go at your own pace in the Recreational. This event supports the Dogwood Nothin' Dragon Masters and the Coquitlam Foundation's Diversity Fund. Register at coquitlamcrunch.com.
- ✓ **Get cultured!** On Oct 1 from 11 am until 12 pm take a free historic walking tour of Maillardville and learn why the French-Canadian pioneers settled in the area and how the neighbourhood got its name. Check out coquitlamheritage.ca/eventslist/2017/10/1/culture-days-at-mackin-house-fraser-mills-station for more information.
- ✓ **Scripts and Sips.** Why limit your drink pairings to just wine and cheese? Why not a drink and a play? On Friday, Sept 29, listen and/or participate to a live play reading at The Anvil Centre. Roles will be chosen from a hat of willing participants just prior to the reading. You also will be able to sip on a beverage chosen to match the play! Visit newwestcity.ca/calendar-of-events/events/4572.php for more information.
- ✓ **The Color Vibe 5k.** Get ready for the most colourful, fun-filled day of your life! Color Vibe is a colour blast 5km run (or walk) that is all about having fun and getting covered from head to toe with splashes of colour pandemonium. On Saturday, Sept 23, you'll get colour blasted with blue, yellow, pink, purple and green as you run through the Color Vibe zones and you'll feel like you're floating in a cloud of double rainbow happiness while you're doing it. Visit canada.thecolorvibe.com for more information.
- ✓ **Vancouver Fringe Festival.** The Vancouver Fringe is a celebration of all kinds of theatre. Produced annually by the Vancouver Fringe Theatre Society the festival begins September 7, spanning 11 days. With over 500 volunteers supporting 700+ performances and attracting over 40,000 attendees, the Vancouver Fringe Festival is consistently voted Vancouver's Best Arts Festival by Georgia Straight readers. Visit vancouverfringe.com for more info.
- ✓ **Vancouver International Film Festival.** From Sept 28 - Oct 13, VIFF will continue to expand the frame to create multi-experiential streams that include some of the best cinema from around the world fused with related talks and events in a unique Film+ model. VIFF audiences and creators have a chance to discover, discuss and connect at one of North America's most accessible festivals, in one of the most beautiful cities on the planet. Visit viff.org for more info.

Submit your community events via translink.ca/buzzerevents



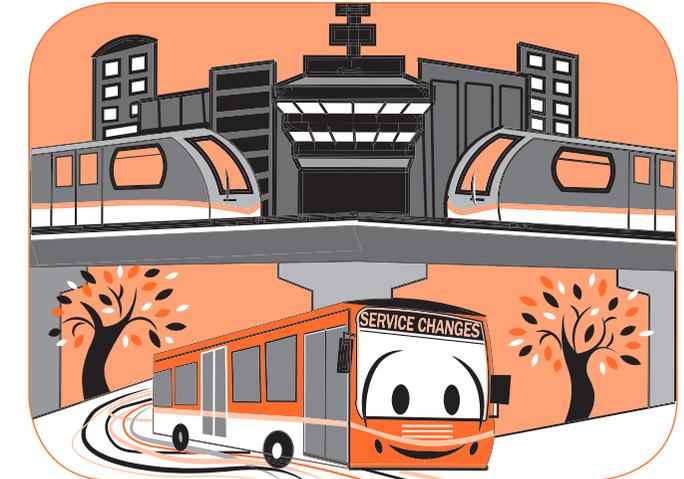
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Win a free Monthly Pass!

THE BUZZER

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Fall Service Changes Begin September 4

ALSO IN THIS ISSUE...

- » A conversation with David Cooper, Transportation Planner
- » TransLink celebrates one billion taps . . . and more!

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New bus service coming to a neighbourhood near you!

Great news! Brand new bus service is coming to Clayton Heights, Morgan Creek and Silver Valley as part of Fall Service Changes.

Growing communities in Surrey, Langley and Maple Ridge are getting more transit options. This is the single largest bus service increase as part of the 10-Year Vision. We are delivering 105,000 new service hours, starting **September 4**.

Fall Service Changes are the third in a series of bus service improvements included as part of our 10-Year Vision to reduce congestion by making transit a great option for more people. Improvements will continue to roll out over the next two years.

DID YOU KNOW?

TransLink makes bus service changes every April, June, September and December, to reflect seasonal changes in demand and bring more service to where customers need it most.



NEW SERVICE AREAS

354 White Rock South/Bridgeport Station

- Route extends through Morgan Creek via 160th Street and 32nd Avenue
- Provides direct bus connections to Canada Line during rush hours

363 Southpoint/Peace Arch Hospital (previously C53)

- Route extends through Morgan Creek via 160th Street and 32nd Avenue, connecting with frequent transit routes on King George Boulevard and at White Rock Centre
- Provides simpler and more direct service through South Surrey

372 Clayton Heights/Langley Centre

- New bus route links 72 Avenue in Clayton Heights and 203 Street in Willowbrook with frequent transit routes on Fraser Highway and at Langley Centre
- Service runs every 30 minutes during weekdays, weekends and holidays

733 Rock Ridge/Haney Place/Port Haney Station

- The new 733 and 741 replace the C47 and extends to Silver Valley
- Provides two-way service on 232 Street and extends to 133 Avenue and 239B Street
- Runs every 30 minutes during weekday morning and afternoon rush hour, and every 45 minutes during weekday midday, weekends and holidays

741 Anderson Creek/Haney Place/Port Haney Station

- The new 733 and 741 replace the C47 and extends to Silver Valley
- Provides two-way service on 227 Street and 128 Avenue and extends to Foreman Drive and Silver Valley Road
- Runs every 30 minutes during weekday mornings and afternoon rush periods, and every 45 minutes during weekday midday, weekends and holidays

Save some fuel and take the bus to school!

In addition to regular seasonal bus changes, we're adding more service to reduce crowding on the **25 Brentwood Station/UBC**, **49 Metrotown Station/Dunbar/UBC** and **84 VCC-Clark Station/UBC**.

We're adding service on these east-west bus routes to get you across the city during the busiest times of the day. It's all part of the biggest bus service expansion as part of the 10-Year Vision.

Starting **Monday, September 4**, customers will benefit from the following service improvements:

Please note: This list is accurate as of our publish date.

25 Brentwood Station/UBC (PERMANENT)

- » We're increasing frequency to reduce overcrowding on weekday mornings, afternoons, evenings and on Saturday mornings and evenings.
- » Weekdays
 - Every 8 minutes from 6 am-7 am
 - Every 4 minutes from 7 am-9 am
 - Every 8 minutes from 9 am-11 am
 - Every 6 minutes from 3 pm-6 pm
 - Every 8 minutes from 6 pm-7 pm
- » Saturdays
 - Every 10 minutes from 8 am-9 am
 - Every 12 minutes from 7 pm-8 pm

49 Metrotown Station/Dunbar/UBC (PERMANENT)

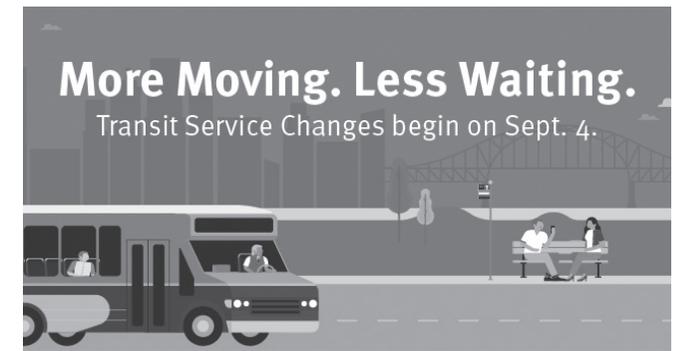
- » We're increasing frequency all day long during the week to reduce overcrowding.
- » Customers will benefit from 1-2 additional trips per hour from 6 am to 7 pm.

84 VCC-Clark Station/UBC (PERMANENT)

- » We're increasing frequency during weekday rush hour to reduce overcrowding.
- » Customers will benefit from an additional trip per hour during morning and afternoon rush periods.

BE ON THE LOOKOUT!

Signage will be up across the system to let our customers know about increased frequency across the region.



As part of the biggest bus service expansion as part of the 10-Year Vision, the following are a list of bus routes that will improve on September 4, 2017.

SEASONAL:

- » 9, 19, 25, 28, 41, 43, 44, 84, 130, 145, 150, 179, 210, 227, 236, 258, 480, C19

BETTER CONNECTIONS:

- » 159

EXPAND SERVICE HOURS:

- » 43, C45, C46

REDUCE OVERCROWDING:

- » 25, 49, 84, 130, 240, 351, 430, 620

REDUCE WAIT TIMES:

- » 362 (formerly C52), C45, C46

ROUTE NUMBER CHANGE:

- » C47 (replaced with new 733 & 741), C50 (changing to 360), C51 (changing to 361), C52 (changing to 362), C53 replaced with new 363

For more information about service changes, visit translink.ca/servicechanges.

TRANSLINK CELEBRATES ONE BILLION TAPS!

TransLink is thanking its customers as it marks a major milestone this week with its smart card system. Around 8:30 a.m., Aug. 23, a customer who boarded a bus on the 100 22nd Station/Marpole Loop route tapped in on the bus's mobile validator to record the billionth tap since the Compass system was first switched on for testing in September 2013. **#ThanksABillion Metro Vancouver!**

